

LOVARC

Service Description: *Personal, Vocational and Social Adjustment*

Methodology

Population to be served: Services will be provided primarily to persons with disabilities referred by the California Department of Rehabilitation (DOR) Service recipients may have intellectual disabilities, mental health, sensory or orthopedic challenges.

Service provision: LOVARC Vocational Department staff will meet with prospective service recipients to assess willingness and appropriateness for PVSA. If the person appears to be an appropriate candidate for service, an individual service plan (ISP) will be developed.

Location of Services: LOVARC Corporate Office and locations in the Lompoc. Ideally, services are provided in the environment in which identified behaviors occur.

Curriculum: Services are generally provided on a 1:1 basis, address barriers to employment and are aimed at helping the person served to achieve and maintain positive employment outcomes.

Staff responsible for Service Provision: LOVARC staff members Patricia Pineda, Leigh Garcia and Rick Hummel provide direct PVSA services.

Staff qualifications:

Patricia Pineda: 5 + years experience in disabilities service field

Rick Hummel, 30+ years experience in disabilities service field, MA Special Education

Staff performance monitored by: *Vocational Services Director*

Staff Training: LOVARC In-service Training / out service training as needed and available.

Outcomes

Expected Outcomes / Measurement: The person served voluntary participation in program elements resulting in overcoming behaviors which constituted a barrier to employment. Progress will be tracked on LOVARC's Performance Improvement / Internal Audit system.

Job Seeker Satisfaction Measurement: On a survey measuring the person's served satisfaction with services, 80% of responses will fall within the "agree" or "strongly agree" range indicating satisfaction with services.

Referral /Marketing

Referral process: DOR SVRC's will refer candidates for PVSA directly to the Vocational Services Director.

Marketing: LOVARC's Personal Vocational Social Adjustment Services will be marketed via LOVARC's web site www.LOVARC.org, LOVARC's newsletter, professional networking and vocational service coalition meetings.